



# Adam Betzold

Solutions Architect

## Contact

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## About Me

Enterprise Solutions Architect shaped by two decades of real hospital systems — from imaging modalities and data centers to cloud identity and multi-forest architecture. I design the platforms clinicians rely on every day, translating hands-on experience and hard-earned lessons into modern, stable, and secure systems for 24x7 patient care.

## ◆ Community Leadership

Elected to the Board of Directors for a 640-unit community, with focus on governance, transparency, technology modernization, and long-range planning.

## ◆ Skills

- Identity & Access Architecture
- Multi-Forest Active Directory
- Azure & Hybrid Cloud
- Virtual Desktop Infrastructure
- Epic & Clinical Integrations
- Citrix & Application Delivery
- Enterprise Infrastructure Design
- PowerShell & Automation

## ◆ Experience

### Enterprise Solutions Architect

**UI Health**

2021 - Present

I oversee identity and access architecture across a multi-forest healthcare environment, improving hybrid identity resiliency, authentication reliability, and secure access for more than 9,000 users. My work includes resolving complex AD replication and Kerberos issues, implementing Intune MAM-only protections to secure BYOD access, and providing architectural support for VDI, Citrix, and clinical application delivery systems that require continuous uptime.

### Senior Systems Engineer

**UI Health**

2016 - 2021

Supported enterprise infrastructure and application delivery across a multi-forest academic health system, with work spanning hybrid identity components, ADFS, Exchange, Citrix, SCCM, VMware, and Epic-related systems. Led the migration of more than 9,000 mailboxes to Exchange Online, standardized imaging and VDI workflows, and introduced automation and standardization that strengthened system reliability.

### Senior Systems Engineer

**Edward- Elmhurst Health**

2015 - 2016

Supported infrastructure and desktop engineering during the Edward-Elmhurst merger, contributing to domain integration efforts and the consolidation of systems into the eehealth.org environment. Managed VMware View, enterprise imaging, patching, endpoint security, and application delivery workflows, while supporting Epic and other clinical applications across the newly combined health system.

### Systems Integration & Support Engineer

**DR Systems (acquired by Merge Healthcare)**

2004 - 2015

Delivered on-site integrations and long-term support for PACS and clinical imaging environments across major hospital systems, working across storage, clustering, networking, and application delivery components. Led multi-day cutovers, data migrations, and complex upgrades involving SAN zoning, Microsoft clustering, and multi-system deployments. Collaborated directly with radiology, clinical engineering, and IT teams to ensure high-availability imaging workflows and reliable access to mission-critical systems across diverse hospital environments.

## ★ Key Projects & Highlights

- Improved hybrid identity resiliency and authentication reliability across a multi-forest healthcare environment supporting more than 9,000 users.
- Introduced Intune MAM-only protections to secure BYOD access and strengthen mobile security posture.
- Led a 9,000-mailbox migration from Exchange 2010 to Exchange Online within a complex, multi-forest academic health system.
- Supported the evolution of VDI, Citrix, and clinical application delivery systems used by clinicians and operational staff.
- Delivered PACS integrations, SAN-based migrations, and high-availability imaging deployments across large hospital systems.

## ◆ Education

### Vocational Studies in Information Technology

**Bay Arenac ISD Career Center**

Coursework in Cisco, Novell, Microsoft, and A+ foundations with a focus on enterprise IT fundamentals.